

HOW TO USE OUR Walk-in Services

➔ **Walk-in visits are available Monday through Friday from 8:20 a.m.– 4:20 p.m. We are closed 11:40-12:30.**

➔ **Patients must be present** to sign in for a walk-in visit.

➔ **Patients must be present** when their name is called or they will need to sign in again.

Walk-ins are available for urgent care issues only.

You will be treated for **One Acute Illness Only**. See the “Urgent Care Patient Symptoms” list below to determine if you require urgent care.

Walk-ins are not to be used for:

Medication refills, referrals, follow up for Rx and lab, completion of paperwork, immunizations, physicals, recurrent/chronic problems, or new patients. For any one of these requests, please follow up with your Primary Care Provider.

– Scheduled appointments with your Primary Care Provider are encouraged –

– URGENT SYMPTOMS –

Children

- Decrease in number of wet diapers In 24 hrs.
- Unable to keep liquid down in 24 hrs.

Children & Adults

- Fever of 101.5 or greater
- Earache and sore throat
- Pelvic infections and pain
- Urinary tract infections
- New, severe headaches
- Eye injuries or infections
- New, severe abdominal pain
- Minor accidents/lacerations
- Mild head trauma
- Severe back pain
- Wound complications
- Asthma exacerbation
- Bronchitis
- Severe diarrhea or vomiting (1 day)

GO TO THE ER IMMEDIATELY:

If you have severe chest pain with difficulty breathing, or Stroke-like symptoms, such as:

- Worst headache of your life with or without new seizures or fainting spells
- Sudden onset of facial drooping, slurred speech, or one sided weakness, (can't use an arm or leg)
- Altered mental status or acute confusion
- Sudden blindness



Lake County Tribal Health

707-263-8382 • 1-800-750-7181 • 925 Bevins Ct., Lakeport • www.lcthc.com