

– HOW TO USE OUR – Walk-in Services

- ➔ There are 19 Walk-In appointments available per day, **Monday through Friday from 8:20 a.m.– 4:20 p.m.**
- ➔ Patients must be present to sign in for a walk-in appointment.
- ➔ Patients must be present when their name is called or they will need to sign in again.
- ➔ Walk-ins are available for urgent care issues only. You will be treated for **One Acute Illness Only**. See the “Urgent Care Patient Symptoms” list below to determine if you require urgent care.
- ➔ Walk-ins are not to be used for: Medication refills, Referrals, Follow up for Rx and Lab, Completion of paperwork, immunizations, physicals, recurrent/chronic problems, or new patients. For any one of these requests, please follow up with your Primary Care Provider.

URGENT SYMPTOMS:

Children

- Severe diarrhea or vomiting (1 day)
- Decrease in number of wet diapers in 24 hours
- Unable to keep liquid down in 24 hours

Children & Adults

- Fever of 101.5 or greater
- Earache and sore throat
- Pelvic infections and pain
- Urinary tract infections
- New, severe headaches
- Eye injuries or infections
- New, severe abdominal pain
- Minor accidents/lacerations
- Mild head trauma
- Severe back pain
- Wound complications
- Asthma exacerbation
- Bronchitis

GO TO THE ER IMMEDIATELY:

- If you have severe chest pain with difficulty breathing, or Stroke-like symptoms, such as:
- Worst headache of your life with or without new seizures or fainting spells
 - Sudden onset of facial drooping, slurred speech, or one sided weakness, (can't use an arm or leg)
 - Altered mental status or acute confusion
 - Sudden blindness



Lake County Tribal Health

Modern Medicine  Personalized Care

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